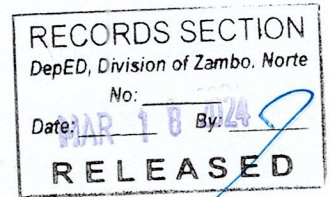




Republic of the Philippines
Department of Education
REGION IX

SCHOOLS DIVISION OF ZAMBOANGA DEL NORTE

Office of the Schools Division Superintendent



March 18, 2024

Division Memorandum
No. 181, s. 2024

**UPDATED LINK ON THE SUBMISSION OF MONTHLY CLIENT SATISFACTION
MEASUREMENT (CSM) RESULT**

TO: PSDSs'/PICDs
School Heads, Public Elementary and Secondary Schools
District PACs/ District AO II

1. In reference to Division Memorandum No. 125, s. 2024 titled, *Submission of Monthly Client Satisfaction Measurement(CSM) Results* dated February 23, 2024 and in navigating to the use of the Microsoft platforms, this office announces the new submission link for the online monthly CSM monitoring.
2. The same template will be used which can be accessed thru: **depedzn.net/link/zncsmreporttemplate2024**. The template shall be re-uploaded in the DPAC or AO II's OneDrive for the creation of a link, and said link shall be submitted to **depedzn.net/link/NewCSMReportLink** on or before March 22, 2024. The assistance of the School/District ICT can be requested. The updating of monthly CSM results will still be monitored every 8th day of the succeeding month.
3. For any queries, please contact Nicollette Ria E. Tangon thru 09685211332 or at pac.sdozn@deped.gov.ph.
4. Widest dissemination of this memorandum is desired.

For the Schools Division Superintendent:

JOY E. LETRAN- SINGSON EMD
Chief Education Supervisor, SGOD
Officer In-Charge

MAR 18 2024

DICMC/nret/RIP/ CSM Report Link Update
DM____-2024/03182024



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