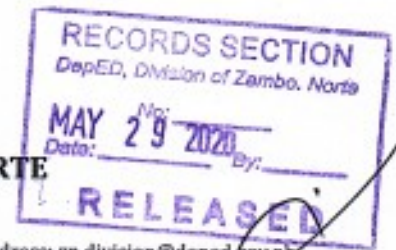




Republic of the Philippines
Department of Education
Region IX, Zamboanga Peninsula
SCHOOLS DIVISION OF ZAMBOANGA DEL NORTE
Capitol Drive, Estaka, Dipolog City 7100



Tel No.: (065) 212-5843

e-mail address: zn.division@deped.gov.ph

Division Memorandum # 154, S. 2020

To: Public Schools District Supervisors Concerned
School Heads Concerned
All Others Concerned
This division

From: **MA. LIZA R. TABILON** EdD, CESO V
Schools Division Superintendent

Subject: 2020 OPLAN BALIK ESKWELA (OBE)

Date: May 29, 2020

1. To ensure that learners are properly accommodated under the present circumstances brought about by the COVID 19 pandemic, the ZN Division 2020 Oplan Balik Eskwela(OBE) aims to address problems, queries, and other concerns commonly encountered by the public at the start of the school year.
2. To ensure that the OBE objectives are achieved, the Schools Division Office and the District Offices shall set up the Oplan Balik Eskwela Public Assistance Command Center (OBE-PACC).
 - a. **Functions of the ZN SDO/DISTRICT OBE-PACC**
The ZN SDO/DISTRICT OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following function:
 - i. receive, process, and respond to simple queries, information requests, and complaints from the general public;
 - ii. assist in the dissemination and clarification of DepEd policies, programs, projects, and processes particularly those relevant to the opening of classes;
 - iii. correctly identify and coordinate with the concerned Deped offices on complex concerns that will require the specific offices appropriate action; and
 - iv. monitor, document, and submit reports on all issues and concerns received by the ZN SDO/DISTRICT OBE PACC including the action taken.
 - b. **Services of the ZN SDO/DISTRICT OBE-PACC**
Each ZN SDO/DISTRICT OBE-PACC shall ensure that the following are available to the public for the duration of the OBE:



"Be and Do Much Better Each Day with a Sense of Urgency"





Republic of the Philippines
Department of Education
Region IX, Zamboanga Peninsula
SCHOOLS DIVISION OF ZAMBOANGA DEL NORTE
Capitol Drive, Estaka, Dipolog City 7100

Tel No.: (065) 212-5843

e-mail address: zn.division@deped.gov.ph

-
- i. hotlines;
 - ii. emails, social media (Facebook, messenger, twitter, etc.) and text messaging service;
 - iii. walk-in assistance; and
 - iv. legal assistance (if applicable).
- c. **Composition of the ZN SDO OBE-PACC.**

- i. **ZN SDO OBE-PACC** shall be composed of:
 - Chairperson DR. MA. LIZA R. TABILON, EdD
 - Vice-Chair DR. MA. JUDELYN J. RAMOS

 - Members
ATTY. REY P. JANOLINO
HELEN E. TANGON
DR. FE J. JEBONE
DR. LILIA E. ABELLO
DR. JOY E. LETRAN-SINGSON
JULIUS O. BELAGANTOL
SHELAMAE E. DAYAPDAPAN
LEONIDO A. PAMPILO, JR.
ROBERT I. POCULAN III
JESSIE E. ELACAN
WILSON H. INDING
DAVE A. PATIGAYON
SONIA Y. UY
GIPAREL B. ELUMBA

- ii. **ZN DISTRICT OBE-PACC** shall be composed of:
 - ChairpersonPublic Schools District Supervisors
 - Members
District ICT Officer
Central School ICT Officer
Main High School ICT Officer
District Disbursing Officer
District Bookkeeper
District Nurse
Registrar

3. The **SDO/DISTRICT OBE-PACC** shall utilize the existing DepEd issuances relative to OBE as terms of reference and guide in the set-up of its Public Assistance and Command Center.

4. For compliance, information, guidance and dissemination.

LAP/2020OBE/SGODP&R/DM-003-202005292020



"Be and Do Much Better Each Day with a Sense of Urgency"

